



Commonwealth Joe Contacts

Type of Outreach	Who do I contact for...	Contact Email	Contact Number
Supply Chain & Equipment	<ul style="list-style-type: none"> Order statuses for Distribution Centers Inquiries related to inbound freight Questions about kegerator equipment or kegerator repair troubleshooting 	<p>Dane Gill Warehouse & Supply Chain Manager dane.gill@commonwealthjoe.com</p> <p>Visit cwj.io/help for videos with steps to resolve common kegerator issues.</p>	m: (909)806-9888
KegStar Stainless Steel Keg Pickups	<ul style="list-style-type: none"> Scheduling a pick up of empty KegStar kegs 	<p>KegStar emptykegsusa@kegstar.com</p>	
KegStar /MicroStar Logistics	<ul style="list-style-type: none"> Additional questions related to KegStar/MicroStar Logistics (<i>note: MicroStar owns KegStar</i>) 	<p>Derek Van Gelder Logistics Manager, MicroStar dvangelder@microstarkegs.com</p>	
Billing & Finance	<ul style="list-style-type: none"> Questions about invoices, payables, or receivables 	<p>Brittany Brown Financial Controller brittany.brown@commonwealthjoe.com</p>	CWJ Finance (571) 206-8872
IT & Engineering	<ul style="list-style-type: none"> Questions about integration between IT Systems Questions related to Compass Foodbuy Non-Transactional (NT) Data File Request / Volume Allowance CWJ data process Other technical inquiries 	<p>Jay Javelona Director of IT & Engineering jay.javelona@commonwealthjoe.com</p>	m: (571) 502-8912
Sales & Marketing	<ul style="list-style-type: none"> Sales and Marketing Collateral related to on-tap beverage program Additional sales support for selling on-tap beverage programs 	<p>Emma Tremont Sales Manager emma.tremont@commonwealthjoe.com</p>	m: (508) 496-2860
Account Related Questions for CWJ Full-Service ("FS") Markets	<ul style="list-style-type: none"> Account questions in CWJ FS markets Updating location account information Changing tap layouts in buildings in CWJ FS Markets Question about deliveries, order confirmation, maintenance tickets, etc in CWJ FS Markets New building or floor openings in CWJ FS Markets 	<p>Scott Van Antwerp Customer Success Manager scott@commonwealthjoe.com</p> <p>customersuccess@commonwealthjoe.com</p>	CWJ Customer Success (855) 753-9663
CWJ General Feedback	<ul style="list-style-type: none"> General program, company and product related feedback 	<p>Robert Peck CEO robert@commonwealthjoe.com</p>	m: (540) 308-5196
Other Questions	<ul style="list-style-type: none"> Not sure who to contact? You can always reach out to the dedicated mailbox we created for Canteen and your inquiry will be routed to the appropriate person. 	<p>Dedicated Inbox for Canteen canteen@commonwealthjoe.com</p>	